

MPF Letters and Statements



**Mobile App
User Guide**

Preface

This user guide provides step-by-step instructions on how scheme members can view and download MPF letters and statements on the **eMPF Mobile App**. All screenshots are for illustration purposes only. The actual design of the app interface may be different.

For any enquiries regarding the **eMPF Platform**, please contact us through the following channels:

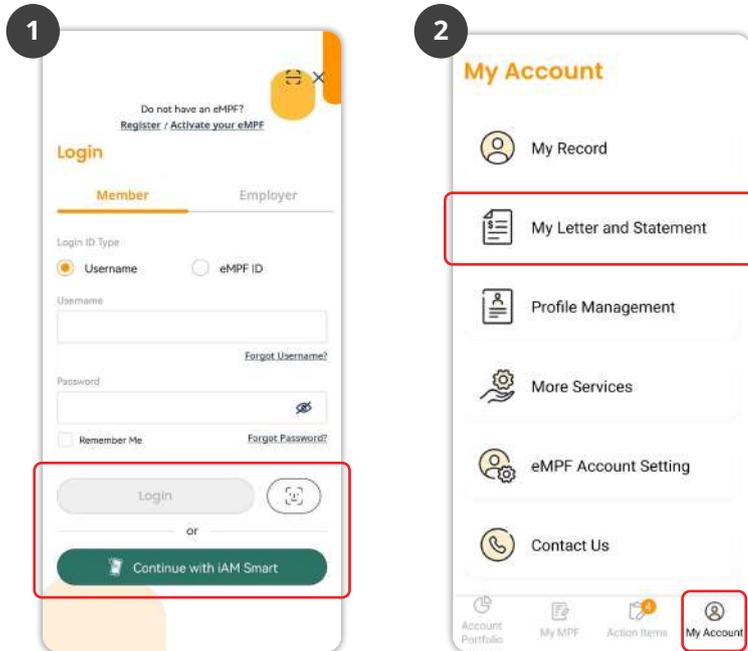
eMPF Customer Service Hotline	183 2622
Email	enquiry@support.empf.org.hk
eMPF Service Centre	Hong Kong Island Unit 601B, 6/F, Dah Sing Financial Centre, No. 248 Queen's Road East, Wanchai, Hong Kong
	Kowloon Suites 1205-6, 12/F, Chinachem Golden Plaza, No. 77 Mody Road, Tsim Sha Tsui East, Kowloon
	New Territories Suite 1802A, 18/F, Tower 2, Nina Tower, No. 8 Yeung Uk Road, Tsuen Wan, New Territories
	Opening Hours Monday to Friday : 9:00 a.m. to 6:00 p.m. Saturday : 9:00 a.m. to 1:00 p.m. Closed on Sunday and Public Holiday

Version: 1.00

Date : 12 Aug, 2024

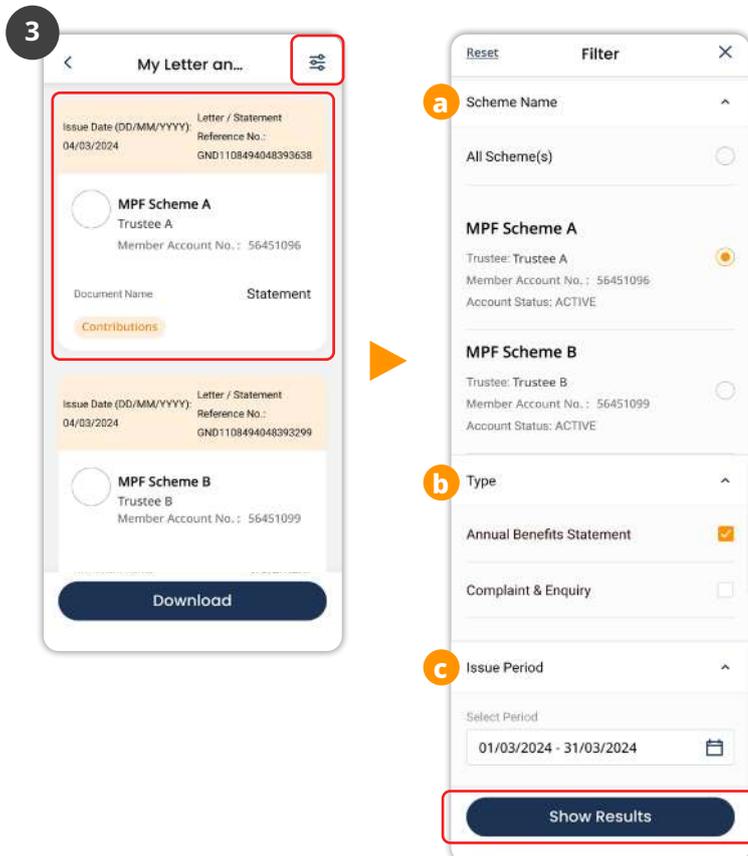
MPF Letters or Statements

If you would like to view and download your MPF letters and statements, please follow the steps below.



- 1 Log in to the **eMPF** Mobile App.
- 2 Tap **"My Account"** on the menu bar and tap **"My Letter and Statement"**.

View MPF Letters or Statements

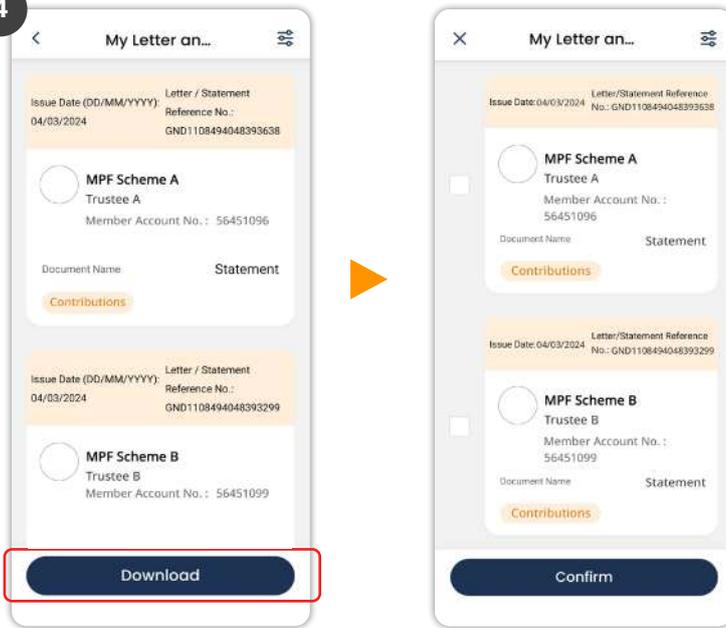


- 3 The list of available letter(s) and statement(s) will be displayed. Please tap on a letter or statement to view the details. You may also apply the filter function  using the following criteria and then tap **Show Results**.

- a Filter by **"Scheme Name"**
- b Filter by **"Type"**
- c Filter by **"Issue Period"**

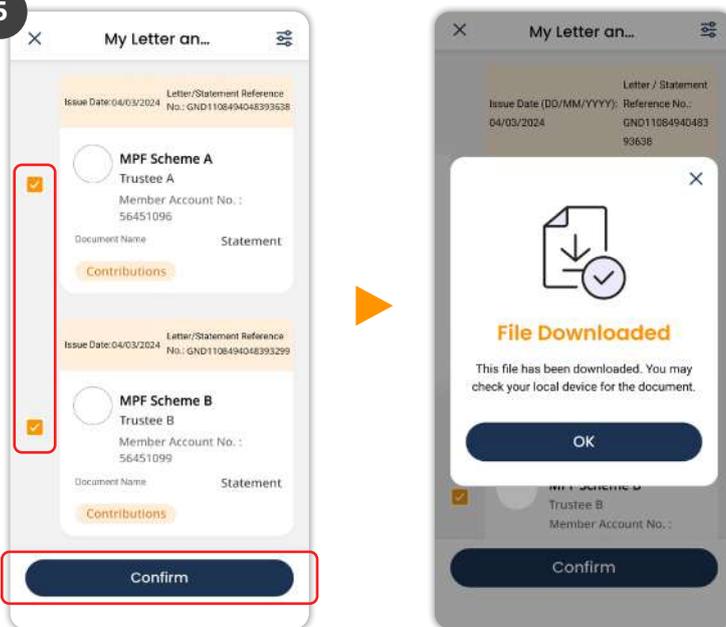
Download MPF Letters or Statements

4



4 Tap **Download** and a checkbox next to each record will be displayed for selection.

5



5 Select the letter(s) or statement(s) and tap **Confirm**.

- End -